PRIVACY POLICY for Strive Mental Health and Wellness LLC [Hereafter referred to as Strive]

Your privacy is extremely important to us, including personal, health, and financial information. At Strive, keeping your information private is as important as providing you mental health and wellness services. For enhanced understanding of Strive’s privacy policy, we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. This notice applies to all information collected or submitted on Strive’s website and office. Your time is valuable to us, so we made this privacy policy 1 page.

The only personal information we collect is name, address and e-mail address, and telephone number when you schedule an appointment on our website, which uses the Setmore scheduling platform. If you choose to pay by credit card in advance of your appointment or class, your credit card information is used on the Stripe payment service]. If you send Strive an e-mail, the e-mail address and any information contained in the e-mail is maintained by Google’s Gmail service. No e-mail messages are downloaded onto the computer, but an attachment to review may be downloaded, printed, and filed in your labeled paper chart. Strive uses paper charts, documents on paper intake progress and treatment notes, and stores the charts in locked cabinets. Medicare, Medicaid Tricare or OARRS may also require DOB, SSN, or program ID number.

We use personal information collected from you to file claims for reimbursement/payment from payors for services provided, determine program eligibility or controlled prescription fill history, send you appointment reminders, and send you notices about Strive’s upcoming events activities or promotions. Such personal information we collect is not used for any other purpose and is never shared.

We never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above. Never!

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put into place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under the age of 18, and no part of our website is structured to attract anyone under 18 to provide information to us. We ask that if parents are signing up their teenage 16 or 17 year old for an appointment or their child for a class or activity, that the parent sign up the child using the parent’s information.

Any picture or video of you or your minor in an activity occurring with Strive will not be posted without written permission from a parent guardian or self for those 18 or older.

You can correct factual errors in your personally identifiable information by sending us a request detailing the error(s). To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections. In the unlikely event any of the personal information you supply us online is misused, you may redress these issues by contacting us directly at 216-752-9090 or [strive4today@gmail.com](mailto:strive4today@gmail.com)

Please contact us at 216-752-9090 or [strive4today@gmail.com](mailto:strive4today@gmail.com) with questions or concerns.